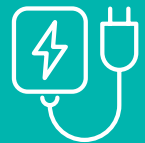


A WORLD OF SOLUTIONS

CORPORATE BROCHURE



rekeep 

minds that work



WHO WE WERE, WHO WE ARE, WHO WE WILL REMAIN

The story of the Group begins in **1938**, when 16 workers founded the "Cooperativa per le manovalanze ferroviarie" (Railway Workers' Cooperative), pursuing a concept of commitment and cooperation, growth and respect.

In the **1970s** the cooperative developed in terms of expertise and target markets, diversified its services and gained contracts throughout Italy: Manutencoop came into being.

Thanks to many key acquisitions and a steady rise in turnover and personnel, Manutencoop became an Italian leading player in Facility Management in the 1980s.

A goal which was confirmed in the following years, during which the Group increasingly varied its offer, adding specialist healthcare services.

Today, 80 years on, the Group changes its name and identity: Rekeep is born. A change made in order to seize the increasing challenges of the market and to live technological and process innovation to the utmost.

A new momentum, a new era in the wake of a long history of commitment, passion and respect.

1938

The "Cooperativa per le manovalanze ferroviarie", a railway workers' cooperative, is founded.

1960S-1970S

"Manutencoop" comes into being.

1980S-1990S

Manutencoop becomes the Italian leading player in Facility Management.

2018

The Manutencoop Group changes its name to "Rekeep".

THE GROUP

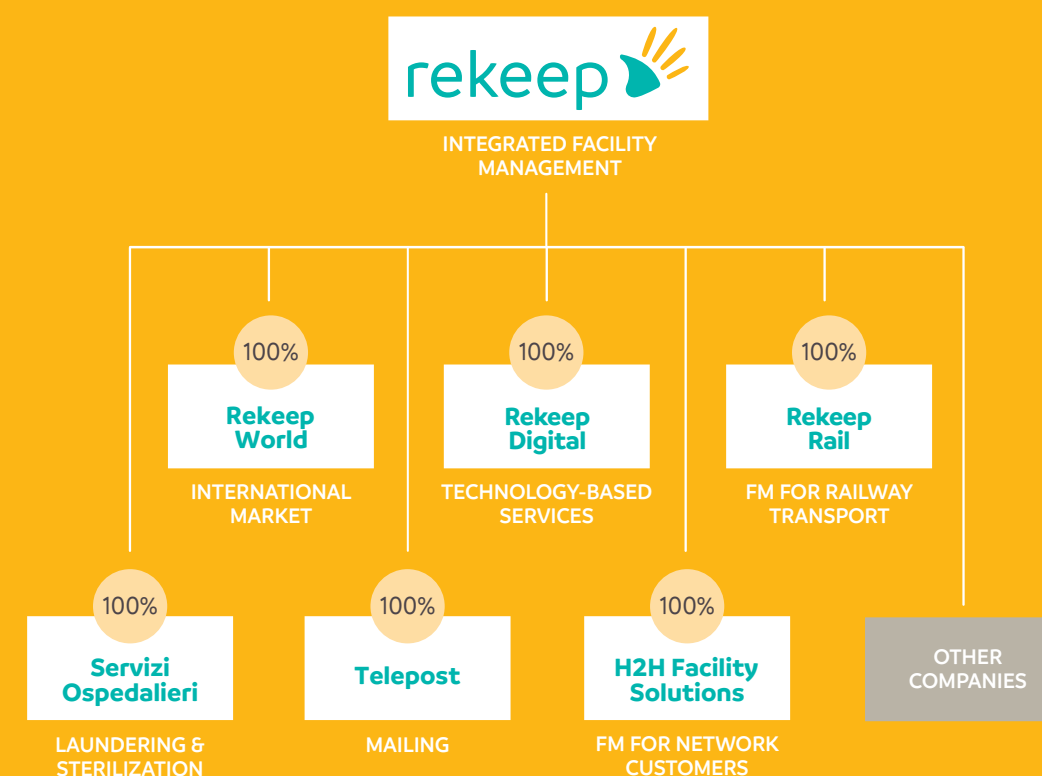
MANY VOCATIONS, ONLY ONE SOUL

Growing complexity, digital scenarios, worldwide horizons. Excellence must be the rule and innovation the standard in order to compete in today's markets.

Rekeep S.p.A. is at the head of the **leading Italian Integrated Facility Management Group** and is among the major European players in the sector.

A result which has been made possible because our companies are capable of offering **vertical and always coordinated services** for **perfect integration** in all market segments.

A capability that enables the Group to respond to the many needs of **big private groups, public bodies and healthcare facilities** with a complete range of services: plant management, environmental hygiene, the upkeep of green areas, property management and even specialist services for hospital facilities.



>28K

EMPLOYEES

90

OFFICES

2.500

CONTRACTS

1.630

CUSTOMERS



FIRST
ITALIAN INTEGRATED
FACILITY MANAGEMENT
PLAYER

OUR VISION

THE CHALLENGES CHANGE, OUR VALUES REMAIN

Global markets and technological innovation, process development and artificial intelligence: staying ahead of change is the best way to tackle it.

Every day Rekeep lives new patterns of society with vitality and passion, always abiding by its values of commitment, consideration and respect.

Integration and technology



Rekeep leads responses to the challenges posed by innovation designing and delivering solutions for emerging markets, from the Smart City to digital solutions. Services and resources devoted to the development of ideas, processes and technologies are always directed towards sustainable and agreed change.

Sustainability



In Rekeep every concept and activity is planned to combine environmental sustainability, performance and social well-being. A precise commitment that puts the Group in the front line in improving today and tomorrow's cities with solutions that are always directed at sustaining renewable energy sources, energy retrofit and efficiency.

Worldwide vocation



Rekeep looks over the border with numerous contracts and partnerships in new emerging markets and areas. A fundamentally important presence on the world scene and a priceless opportunity to enhance our know-how and give a global response to ever-increasing and more and more diverse needs.

We care you



Rekeep puts the individual centre stage, values talent and a working culture, solidarity and the ability to listen. A transparent commitment to our customers and stakeholders, the community and employees, for the creation of value with human-centric solutions.





REKEEP SOLUTIONS

A WORLD AT YOUR SIDE

Rekeep develops its services providing solutions which are literally on demand, always tailored, monitored and agreed together with our customer.

The upkeep of green areas, energy saving and even specific solutions for the healthcare sector: The Group offers complete services for people, buildings and cities.

A world of solutions which is possible thanks to a **team of dedicated workers and engineers who have attended regular training sessions, exemplary case histories in major business sectors** (healthcare, offices, schools, museums, large-scale retail, transport, urban areas, etc.), **state-of-the-art methods and innovative technologies, process engineering and analysis of just-in-time objectives.**



PEOPLE

From Logistics to Cleaning right up to IT Solutions, Rekeep provides a full suite of services for people and their comfort in the buildings in which they live or work.

BUILDINGS

Energy retrofit services, plant maintenance, construction works. A single contractor to deal with, delivering complete solutions for buildings of all types.

CITIES

Maintenance works, road traffic management, upkeep of green areas, sustainable mobility. Rekeep looks after the city of the present and thinks of the city of the future.



PEOPLE HUMAN-CENTRIC INNOVATION

In Rekeep all our projects are devoted to enhancing individual well-being. Added value solutions are needed to attain this objective, solutions able to provide safety and reliability, to create value and guarantee growth.

From logistics and cleaning to IT solutions, Rekeep provides people-oriented services with a high content of technology and know-how in order to interpret change by improving people's lives.

Care that the Group shows through **many case histories in different sectors ranging from big public and private customers to specialist healthcare services for hospitals, clinics and ambulatory care facilities.**

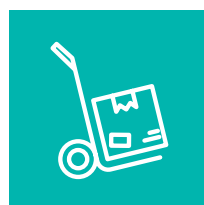
To ensure the highest level of care right where it is most needed.



CLEANING



HEALTHCARE
LOGISTICS



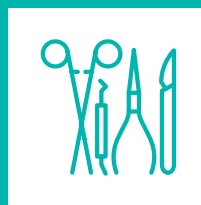
INTERNAL
LOGISTICS



RECEPTION &
SECURITY



LAUNDERING



STERILIZATION



DOCUMENT & MAIL
MANAGEMENT



IT SOLUTIONS



BUILDINGS WE SUPPORT THE FUTURE

Secure and efficient buildings are essential for personal and environmental well-being, a key factor to provide the community with authentic sustainability, reduce consumption and increase clean energy.

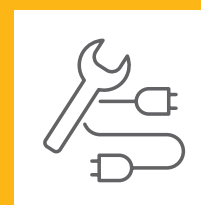
Rekeep is a partner which, single-handed, offers **solutions for the multiple needs of buildings of all the most diverse types.**

Care of many aspects: from building and plant maintenance to energy retrofit, energy management and fire fighting systems, ensuring economy and functionality in compliance with safety and sustainability standards.

Rekeep is at the customer's side at all steps of strategy and operations: design, construction, testing and full management. **With solutions that are specific or can be integrated in existing systems, always guaranteed by state-of-the-art technology, skilled labour and a team of dedicated professionals.**



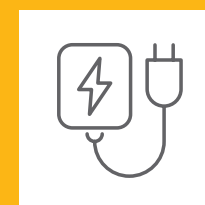
BUILDING
MAINTENANCE



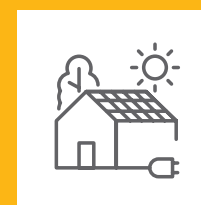
PLANT
MAINTENANCE



FIRE PREVENTION
& SAFETY



ENERGY SERVICE



ENERGY
RETROFIT





CITIES

SMART CITY, BEST SOLUTIONS

The city of the future will be digital, connected and sustainable. This is why Rekeep combines traditional maintenance work on roads, green areas and public lighting with the most sophisticated road traffic and sustainable mobility solutions.

Innovative services to monitor urban areas and integrated Big Data management to ensure road traffic safety and meticulously scheduled maintenance.

Efficient management enabling local authorities to **optimise public expenditure, cut down the costs of insurance and accident compensation, provide safer and more serviceable roads and green areas and enhance the protection of their city's heritage.**



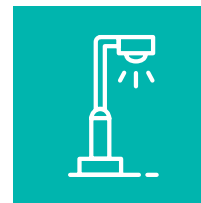
ROADS AND SIGNAGE

Integrated service for road and signage maintenance and management (signposts, traffic lights) to make today's cities safer and tomorrow's cities increasingly connected.



GREEN SPACE MANAGEMENT

Planning, keeping up and protecting green areas in properties and urban areas, healthcare facilities and office districts.



PUBLIC LIGHTING AND TRAFFIC LIGHTS

Design, maintenance and monitoring to ensure the best possible standard of lighting, environmental sustainability and energy saving.



OUR MARKETS

EXCELLENCE: A MATTER OF METHOD

Healthcare and urban areas, corporate and retail, industry and the household: each sector has its own needs which cannot be standardised. The “Rekeep method” supplants the traditional type of offer, replacing it with services which are calibrated in detail and agreed with the customer at each step: vertical solutions in different spheres which

combine our long experience in Facility Management with **proposals conceived and tailor-made** to each individual sector. A special talent for working in partnership which expresses itself in every project and sector, sharing objectives, searching out deep-rooted, latent needs and integrating services and competences.



HOSPITALS AND
HEALTHCARE FACILITIES



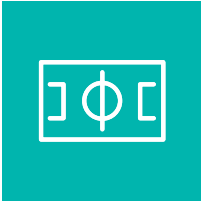
OFFICES & BUSINESS
DISTRICTS



SCHOOLS



MUSEUMS &
LIBRARIES



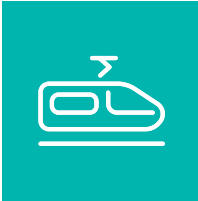
SPORTS FACILITIES



RETAIL & LARGE-
SCALE TRADE



INDUSTRY



TRANSPORT &
INFRASTRUCTURE



HOTEL



URBAN SPACE

LEADER IN HEALTHCARE

OUR BEST REFERENCE

The level of a service is measured in the most critical and delicate conditions.

In the healthcare sector, unique in the very high requirements to be met, Rekeep is a leading player in Facility Management with **over 500 healthcare customers including the main Italian hospitals.**

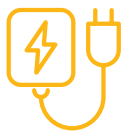
Sanitisation of premises, sterilisation of surgical instruments and operating theatres, systems and plants serving complex properties where the required standards are extremely high: Rekeep guarantees outstanding levels of service and performance.

Excellence in healthcare is our best reference: it is the obvious demonstration of the Group's ability to give the utmost satisfaction even in the sectors and facilities with fewer difficult issues and needs, thanks to **skilled workers and coordinated and digitalised management processes** which check the work done in real time in full compliance with objectives.



500

HEALTHCARE
CUSTOMERS



OVER 850

HEALTH-RELATED
HEATING PLANTS
MANAGED



800.000

OPERATIONS SITES
FITTED OUT EVERY YEAR



A DIGITALISED GOVERNANCE SYSTEM PROGRAMME, MONITOR, ANTICIPATE

Competences, technologies, customer-oriented approach: all Rekeep's resources flow into a governance system which coordinates, supervises and monitors all its activities.

Rekeep runs all the stages in the project from a web-based perspective with a sophisticated IT system, the nerve centre and heart of its organisation.

Rekeep supports all the steps in its key and operational work making use of highly skilled personnel and innovative technologies.

Each procedure is planned and carried out providing the customer with full traceability of

data and results in real time, together with full reports in order to provide management with precious decision-making support.

A strategy tool which ensures a **quality service and full, thorough and always proactive interaction with the customer.**

Among the main IT solutions we provide are:

- **REAL-TIME DATA PROCESSING AND TRACKING**
- **OPERATIONAL MONITORING AND REPORTING**
- **TECHNICAL DATABASE MANAGEMENT**
- **MULTI-CHANNEL PLATFORM**
- **DEDICATED HELP DESK**



CUSTOMER



WEB PORTAL



24/7 CALL CENTER



MOBILE APPS



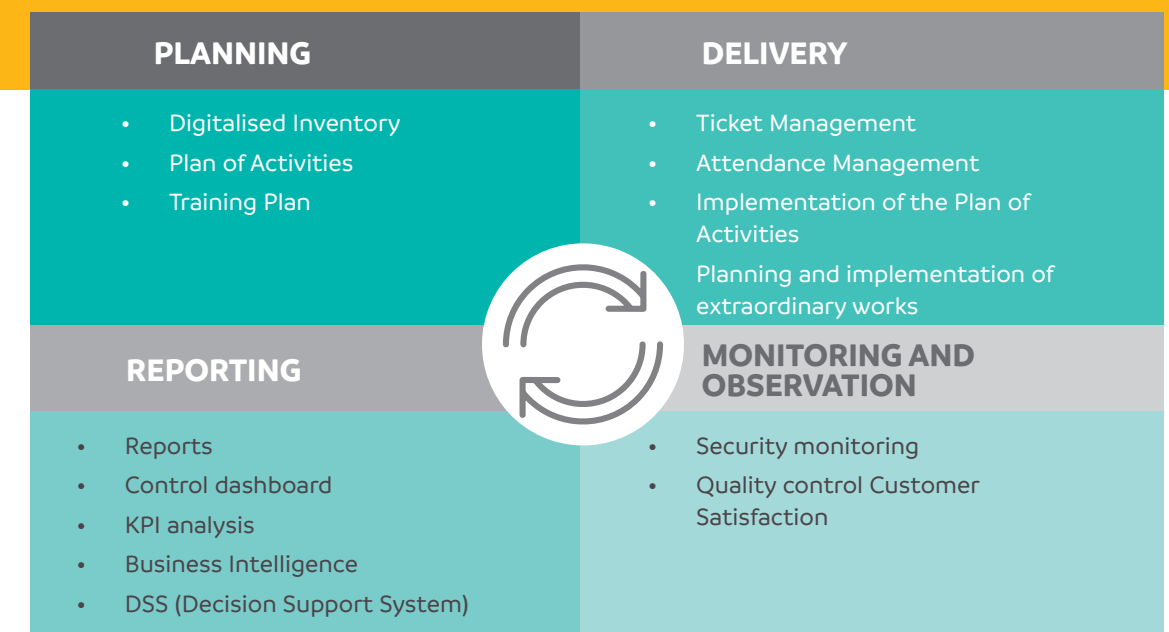
MAILING

← → BIG DATA, BIGGER PERFORMANCE

The computerised management of processes **makes precious, accurate information available** which, if properly processed, provides an essential opportunity for the assessment and auditing of the efficacy of a business activity, for making the most effective use of resources and for improving performance.

Dedicated software reprocesses data, constituting a **powerful decision-making support tool for management in order to sustain strategic activities and core business.**

The database generated by the digitalised governance system, analysed and integrated with the Rekeep team's exceptional professional competence, enables Rekeep, together with the customer, to develop plans for **the most suitable preventive maintenance work, efficiency improvement programmes and cost cutting solutions.**





rekeep.com

