

SOCIAL RESPONSABILITY POLICY

Manutencoop Facility Management S.p.A, a leading company in supplying service to public and private facilities (Global Service, Facility, Property, Plant Engineering and Construction) draws inspiration from ethical standards for its entire activity, and promotes the values of quality of life in observance of the environment and man.

Manutencoop Facility Management S.p.A. has therefore decided to develop and apply a Social Responsibility Management System consistent with the International Standard SA8000:2008, and to that end is committed to comply with and abide by:

- all requirements of the reference standard SA8000:2008;
- the Conventions of the International Labour Organization (ILO);
- the United Nations Convention on the Rights of the Child and the Universal Declaration of Human Rights;
- all national and international laws on the subject, including Italian Legislative Decree 81/08 and subsequent modifications and supplements, regarding safety at the workplace and Italian Legislative Decree 196/03 concerning the privacy and handling of personal data;

Manutencoop Facility Management S.p.A. considers:

- its workers as a strategic resource, ensuring them observance of rights and promoting their professional and personal growth;
- its suppliers as partners for the development of Social Responsibility;
- its customers as a fundamental element of its success, guaranteeing a service that reflects the ethical conduct of the Company.

Manutencoop Facility Management S.p.A. also undertakes to guarantee:

- constant monitoring and improvement of its Management System for Social Responsibility, defining specific goals of improvement and verifying they are reached during Management Review meeting;
- the documentation, implementation, preservation and effective communication to all of its personnel about the principles on which its Management System for Social Responsibility is founded and about the results attained;
- ongoing, appropriate information to the interested parties about the results of its Management System for Social Responsibility.

So that these principles and commitments may actually become operative, Management is requested to provide its utmost support, together with the involvement and positive cooperation of all personnel.